

2009-2010 PRODUCTS/SERVICES DIRECTORY

ESC-20 Hours of Operation Administrative Offices: Monday - Friday + 8:00 a.m. - 5:00 p.m. + (210) 370-5200

Website Address: <http://www.esc20.net> -- To view staff development offerings, click the "Workshops" link on the ESC-20 website.

ESC-20 e-mail address format: firstname.lastname@esc20.net

As of the press date, this resource was a complete guide for Center programs and related personnel. For an updated listing throughout the year, click the "A-Z Index" link on the ESC-20 website.

For ESC-20 meeting room rentals, please contact Mary Neitzel at (210) 370-5673 or room_reservations@esc20.net.

Product/Service	Contact	Phone Number
2013 Educational Technology & General Supplies Purchasing Cooperative	Jim Metzger	(210) 370-5204
2013 Food Purchasing & Commodity Processing Cooperative	Sharon Jonas	(210) 370-5207
360° Walkthrough	Michael Webb	(210) 370-5461
504	Cara Wyly	(210) 370-5413
A-V Services	James Medlock	(210) 370-5643
Accelerated Schools	Tori Austin	(210) 370-5471
Access to the General Curriculum	Lisa Kirby	(210) 370-5469
Access to the General Curriculum: Statewide Leadership	Lisa Kirby	(210) 370-5469
Accountability/Accreditation	Sheila Collazo	(210) 370-5481
Adequate Yearly Progress	Sheila Collazo	(210) 370-5481
Administrative & Instructional Products	Sheila Collazo	(210) 370-5481
Administrators Leadership Cohort	Michael Webb	(210) 370-5461
Adult Education	Rene Coronado	(210) 370-5238
AEIS-IT	Yvette Gomez	(210) 370-5420
AIS Products	Sheila Collazo	(210) 370-5481
Alternative Certification for Administrators (CoLA)	Susan Gonzales	(210) 370-5468
Alternative Certification for Superintendents (TSCI)	Millie Klein	(210) 370-5603
Alternative Certification for Teachers (TOPP)	John Gutierrez	(210) 370-5408
Apple Authorized Service Provider	Edwin Smith	(210) 370-5653
Apple Authorized Training Center	Donald Hawkins	(210) 370-5647
Assistive Technology	Cindy Miller	(210) 370-5628
At-Risk Dropout Prevention	Gwen Frank	(210) 370-5443
Attention Deficit Disorders (ADD/ADHD)	Cara Wyly	(210) 370-5413
Autism/Spectrum Disorders	Linda Davidson	(210) 370-5381
Backup/Archive Services	Chuntida Harinnitisuk	(210) 370-5728
Behavior & Discipline	Darlene Redclift	(210) 370-5456
Behavior & Discipline	Diana Driggers	(210) 370-5448
Benefits Cooperative	Michelle DeAtley	(210) 370-5222
Bilingual/ESL	Monica Lara	(210) 370-5440
Braille Services	Vivian Seki	(210) 370-5678
Business Financial Services Cooperative	Paul Neuhoff	(210) 370-5235
Campus Planning	Susan Gonzales	(210) 370-5468
Career and Technology Education	Ruthie Kneupper	(210) 370-5424
Center For Leadership Excellence	Jeff Goldhorn	(210) 370-5490
Central Office Administrators Academy	Susan Gonzales	(210) 370-5468
Centralized Registration	Mary Neitzel	(210) 370-5673
Certified Ethical Hacker Trainer	Lee Ramirez	(210) 370-5740
Charter School Leadership Cooperative	Susan Gonzales	(210) 370-5468
Charter Schools	Scott Stuller	(210) 370-5467
Charter Schools - Special Education	Dawn White	(210) 370-5402
Child Abuse	Casandra Graham-Morrison	(210) 370-5482
Child Find & Early Childhood Intervention (ECI) Transition	Evelyn Villarreal	(210) 370-5479
Child Mental Wellness	Casandra Graham-Morrison	(210) 370-5482

2009-2010 PRODUCTS/SERVICES DIRECTORY (CONT.)

Product/Service	Contact	Phone Number
Child Nutrition Program	Pat Brown	(210) 370-5665
Chronically Ill/Medically Fragile	Cassity Guitierrez	(210) 370-5489
Cisco Certified Networking Academy	Lee Ramirez	(210) 370-5740
Classroom Walkthrough	Michael Webb	(210) 370-5461
Coaching	Susan Gonzales	(210) 370-5468
Cohort of Leadership Associates (CoLA)	Susan Gonzales	(210) 370-5468
Community Resource Coordination Group	Dawn White	(210) 370-5402
Consulting Services - Information Technology	Beverly Meyer	(210) 370-5313
Consulting Services - Information Technology - Business	Pat Nickle	(210) 370-5335
Consulting Services - Information Technology - PEIMS	Judi Sparks	(210) 370-5328
Consulting Services - Information Technology - Student	Blake Sobol	(210) 370-5796
Consulting Services - Information Technology - Systems	Randy Berry	(210) 370-5315
Content Filtering/Monitoring Service	Chuntida Harinnitisk	(210) 370-5728
Copy Services	Jim Metzger	(210) 370-5204
Covey Leadership Training	Jeff Goldhorn	(210) 370-5490
Counselors	Pamela Chambers	(210) 370-5730
CSCOPE	Carolyn Castillo	(210) 370-5741
Curriculum Communique	Ed Vara	(210) 370-5465
Customer Service Training	Mayra De Hoyos	(210) 370-5617
Customized Technical Training Services	Harriett Jackson	(210) 370-5713
Data Analysis	Sheila Collazo	(210) 370-5481
Deaf/Blind Education	Deborah Thompson	(210) 370-5433
Dell Warranty Support	Edwin Smith	(210) 370-5653
Digital Knowledge Central (DKC)	Susanna Garza	(210) 370-5634
Disaster Recovery Plan Services	Edwin Smith	(210) 370-5653
Distance Learning	Susan Altgelt	(210) 370-5639
Distance Learning - Instructional Design	David Ptasnik	(210) 370-5677
Distance Learning - Instructional Design	John Kerr	(210) 370-5627
Distance Learning - Satellite	Wes Stevens	(210) 370-5656
Distance Learning - Satellite Uplink	James Medlock	(210) 370-5643
Dyslexia	Theresa Sands	(210) 370-5407
e-Grants	Sheila Collazo	(210) 370-5481
E-Rate Support	Susan Altgelt	(210) 370-5639
Early Childhood/School Readiness Integration	Leah Dato	(210) 370-5444
Education Leaders Conference	Susan Gonzales	(210) 370-5468
Educational Resources	Susanna Garza	(210) 370-5634
Electronic Books	Susanna Garza	(210) 370-5634
Emergency Operations Planning	Lucien Costley	(210) 370-5493
English/Language/Reading	Jayme Presley	(210) 370-5429
English/Language/Reading	Cara Wyly	(210) 370-5413
ESC-20 Products	Sheila Collazo	(210) 370-5481
Evaluation	Evelyn Villarreal	(210) 370-5479
Even Start	Ida Garcia	(210) 370-5422
Facts On File	Susanna Garza	(210) 370-5634
Federal Program Funding & Compliance	Sheila Collazo	(210) 370-5481
Field Services	Millie Klein	(210) 370-5603
Field Services	Taylor Stephenson	(210) 370-5699
Financial Accountability System Resource Guide (FARG)	Paul Neuhoff	(210) 370-5235

2009-2010 PRODUCTS/SERVICES DIRECTORY (CONT.)

Product/Service	Contact	Phone Number
Financial Services Cooperative	Paul Neuhoff	(210) 370-5235
Fine Arts	Sandra Slough	(210) 370-5731
First Time Campus Administrator Academy	Susan Gonzales	(210) 370-5468
Freedom Calls	Ron Dennis	(210) 370-5632
Gifted and Talented Education	Gwen Frank	(210) 370-5443
Grant Evaluations	Sheila Collazo	(210) 370-5481
Guidance & Counseling	Pamela Chambers	(210) 370-5730
Head Start	Carol Morgan	(210) 370-5663
Head Start - Child Health	Diana Klepac	(210) 370-5661
Head Start - Community Partnerships	Sylvia Monreal	(210) 370-5660
Head Start - Disabilities Services	Liz Ortiz	(210) 370-5664
Head Start - Education & Early Childhood Development	Kimiko Washburn	(210) 370-5472
Head Start - Family Partnerships	Yolanda Bonugli	(210) 370-5662
Head Start - Nutrition	Berta Salinas	(210) 370-5708
Head Start - Program Governance	Yolanda Bonugli	(210) 370-5662
Head Start - Safety & Transportation	Melissa Brown	(210) 370-5770
Help Desk Services	Edwin Smith	(210) 370-5653
High/Scope Training	Robin White	(210) 370-5441
Homeless	Cassity Gutierrez	(210) 370-5489
Hosting (Podcast/Sharepoint/Web Page/Moodle)	Chuntida Harinnitisuk	(210) 370-5728
Information Technology - iTCCS	Beverly Meyer	(210) 370-5313
Information Technology - RSCCC	Beverly Meyer	(210) 370-5313
Information Technology - TxEIS	Beverly Meyer	(210) 370-5313
Infrastructure & Networking	Harriett Jackson	(210) 370-5713
Instructional Leadership Development	Michael Webb	(210) 370-5461
Instructional Technology	Jeff Goldhorn	(210) 370-5490
Instructional Technology & Media	Susanna Garza	(210) 370-5634
Internet/E-mail Service	Chuntida Harinnitisuk	(210) 370-5728
iTCCS	John McCauley	(210) 370-5250
K-12 Databases	Susanna Garza	(210) 370-5634
Least Restrictive Environment (LRE)	Lisa Kirby	(210) 370-5469
Library Resource Roundup	Marty Rossi	(210) 370-5711
Library Services	Susanna Garza	(210) 370-5634
Living Science Materials Center	Carol Waddell	(210) 370-5688
Low Incidence Disabilities	Cindy Miller	(210) 370-5628
Math	Kim Faircloth	(210) 370-5437
Meeting Rooms	Mary Neitzel	(210) 370-5673
Migrant Services	Paula Renken	(210) 370-5684
Multi-Cultural Education	Evelyn Villarreal	(210) 370-5479
netVision20	Harriett Jackson	(210) 370-5713
Network Assessment Services	Wes Stevens	(210) 370-5656
Network Support Services	Wes Stevens	(210) 370-5656
No Child Left Behind (NCLB)	Ed Vara	(210) 370-5465
No Child Left Behind (NCLB)	Sheila Collazo	(210) 370-5481
Non-Educational Support Services	Dawn White	(210) 370-5402
Notification System Service	Harriett Jackson	(210) 370-5713
Online Media Catalog	Susanna Garza	(210) 370-5634
Online Technical Training	Lee Ramirez	(210) 370-5740

2009-2010 PRODUCTS/SERVICES DIRECTORY (CONT.)

Product/Service	Contact	Phone Number
Online Tutoring	Richard Loeffler	(210) 370-5668
Paraprofessionals/Training	Jayne Presley	(210) 370-5429
PEIMS (Public Education Information Management System)	Judi Sparks	(210) 370-5322
Performance-Based Monitoring	Sheila Collazo	(210) 370-5481
Performance-Based Monitoring - Special Education	Sherry Marsh	(210) 370-5411
Personnel Services Cooperative	Kathy Cervantez	(210) 370-5670
Planning for and Renewing Curriculum, Instruction & Assessment	Carolyn Castillo	(210) 370-5741
PowerMedia Plus	Susanna Garza	(210) 370-5634
Preschool Programs for Children with Disabilities (PPCD)	Robin White	(210) 370-5441
Principal Assessment Centers	Scott Stuller	(210) 370-5467
Principal Forum	Susan Gonzales	(210) 370-5468
Private Schools	Rose Andrews	(210) 370-5410
Professional Development & Appraisal System (PDAS)	Michael Webb	(210) 370-5461
Project GREAT	Olga Escamilla	(210) 370-5284
Project SMART/MAS	Susan Altgelt	(210) 370-5639
Prometric Testing	Harriett Jackson	(210) 370-5713
Public Education Grant (PEG)	Ed Vara	(210) 370-5465
Purchasing Cooperative	Sharon Jonas	(210) 370-5207
Purchasing Cooperative	Jim Metzger	(210) 370-5204
Reading Strategies	Theresa Sands	(210) 370-5407
Regional Day School Program for the Deaf	John Bond	(210) 370-5418
Related Services	Cassity Gutierrez	(210) 370-5489
Remote Support Service	Wes Stevens	(210) 370-5656
Residential Facility Monitoring (RF Tracker)	Dawn White	(210) 370-5402
Response to Intervention (RTI) - Administrative Support	Susan Gonzales	(210) 370-5468
Response to Intervention (RTI) - General Education	Theresa Sands	(210) 370-5407
Response to Intervention (RTI) - Special Education	Evelyn Villarreal	(210) 370-5479
RSCCC	John McCauley	(210) 370-5250
Safe and Drug Free Schools and Communities	Lucien Costley	(210) 370-5493
Satellite Teleconference Service	Lee Ramirez	(210) 370-5740
School Bus Driver Certification/Training	Randy Casteel	(210) 370-5203
School Bus Driver Physicals	Randy Casteel	(210) 370-5203
School Health Program	Cassity Gutierrez	(210) 370-5489
School Improvement	Yvette Gomez	(210) 370-5420
School Readiness Integration	Leah Dato	(210) 370-5444
School Safety Audits	Lucien Costley	(210) 370-5493
School Transportation Services	Randy Casteel	(210) 370-5203
School Transportation Services Drug & Alcohol Supervisor Training	Randy Casteel	(210) 370-5203
Science	Gina Christenson	(210) 370-5611
Severe & Profound Cognitive Disabilities	Cindy Miller	(210) 370-5628
Sexual Harassment Training	Susan Gonzales	(210) 370-5468
Site-Based Decision Making (SBDM)	Susan Gonzales	(210) 370-5468
Social Studies	Tori Austin	(210) 370-5471
Social Worker Services	Pamela Chambers	(210) 370-5730
Special Education	Sherry Marsh	(210) 370-5411
Special Education Compliance/Funding Issues	Sherry Marsh	(210) 370-5411
Special Education Parent Coordination	Dawn White	(210) 370-5402
Special Education Related Services	Cassity Gutierrez	(210) 370-5489

2009-2010 PRODUCTS/SERVICES DIRECTORY (CONT.)

Product/Service	Contact	Phone Number
Speech Therapy	Reesie Howell	(210) 370-5626
State Assessment - Special Education	Lisa Kirby	(210) 370-5469
State Compensatory Education	Sheila Collazo	(210) 370-5481
State Performance Plan (SPP) Indicator 7	Robin White	(210) 370-5441
State Performance Plan (SPP) Indicator 11 & 12	Evelyn Villarreal	(210) 370-5479
State Performance Plan (SPP) Indicator 13 & 14	Kelly Woodiel	(210) 370-5432
Strategic Planning	Rick Alvarado	(210) 370-5621
Student Assessment Administration	Kriesti Bunch	(210) 370-5463
Student Drug and Alcohol Testing Cooperative	Randy Casteel	(210) 370-5203
Teacher Appraiser Certification	Michael Webb	(210) 370-5461
Teacher of the Year	Jayme Presley	(210) 370-5429
Team Building	Mayra De Hoyos	(210) 370-5617
Tech Fiesta	Harriett Jackson	(210) 370-5713
Technical Support Services	Edwin Smith	(210) 370-5653
Technical Support Services	Wes Stevens	(210) 370-5656
Technical Training Services	Wes Stevens	(210) 370-5656
Technology Cooperative	Susanna Garza	(210) 370-5634
Technology Director Information	Harriett Jackson	(210) 370-5713
Technology Planning Support	Susanna Garza	(210) 370-5634
TETN Videoconferences	Ron Dennis	(210) 370-5632
Texas Assessment of Knowledge and Skills (TAKS)	Ed Vara	(210) 370-5465
Texas Behavior Support Initiative (TBSI)	Darlene Redclift	(210) 370-5456
Texas Computer Cooperative	John McCauley	(210) 370-5250
Texas Essential Knowledge & Skills (TEKS)	Tori Austin	(210) 370-5471
Texas High School Project	Tori Austin	(210) 370-5471
Texas Reading First	Theresa Sands	(210) 370-5407
Texas Superintendents' Certification Institute (TSCI)	Millie Klein	(210) 370-5603
Textbook Preview	Marty Rossi	(210) 370-5711
Title I Non-Public School Cooperative (for Bexar County)	Rose Andrews	(210) 370-5410
Title I School Support	Sheila Collazo	(210) 370-5481
Transition	Kelly Woodiel	(210) 370-5432
txConnect Suite (txGradebook, txConnect [Parent Portal], txMyZone [Student Portal])	Beverly Meyer	(210) 370-5313
TxEIS	John McCauley	(210) 370-5250
Van Delivery Service	Carol Waddell	(210) 370-5688
Video Conferencing Services	Ron Dennis	(210) 370-5632
Video Production and Duplication Services	James Medlock	(210) 370-5643
Video Streaming	James Medlock	(210) 370-5643
Video Streaming - PowerMediaPlus	Susanna Garza	(210) 370-5634
Visually Impaired	Deborah Thompson	(210) 370-5433
VUE Testing Center Information	Harriett Jackson	(210) 370-5713
WebCCAT	Yvette Gomez	(210) 370-5420
Working Systemically	Sheila Collazo	(210) 370-5481